SITA

REFERENCE NR	:	**VAC01238/22 & 1789/22**
JOB TITLE	:	**Network Engineer X2**
JOB LEVEL	:	**C5**
SALARY	:	**R 455 638 – R 683 457**
REPORT TO	:	**Consultant: Network Engineer**
DIVISION	:	**Service Management**
DEPT	:	**SM: EUC SAPS Unified Communications**
LOCATION	:	**Numerus, Pretoria**
POSITION STATUS	:	**3 Years Fixed term contract (Internal & External)**

Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

Key Responsibility Areas

Infrastructure management. Maintenance of Network Devices. Provide user support and attend to logged incidents.

Qualifications and Experience

Minimum: 3-year National Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc) Certificate in CCNA.

Experience: 3 - 5 years' experience in Wide Area Network (WAN), Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols.

Experience in the administration and support of Cisco's UC portfolio including but not limited to CUCM, Unity, Voice Gateways, Collaboration Edge, Jabber, Telepresence and inbound/outbound routing with PRI and SIP trunking

Experience with Cisco Unified Communications Manager (CUCM) call distribution functions and Experience in layer 2 and layer 3 configuration.

Technical Competencies Description

Knowledge of: Behavioural Attributes: Self-confidence, Problem resolution orientation, Customer Relations, communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision Must be willing to work standby shifts and overtime when required the incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies. Network/Infrastructure Management.

Knowledge in VoIP, Codecs, compression and video conferencing services, such as Cisco Telepresence, Cisco 8800 series phones, Call Manager version 10.x. High level knowledge in Cisco Routers, switches and IP Telephony products including Call Manager and other UC products.

Solid understanding of network infrastructure running VoIP, QoS, SIP, H323, video conferencing and video streaming

Interpersonal/behavioural competencies: Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Resilience, Stress Management.

| How to apply |

1.   To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;
2.   Register using your ID and personal information;
3.   Use received one-time pin to complete the registration;
4.   Log in using your username and password;
5.   Select Recruitment Jobs;
6.   Select Recruitment Citizen to browse and apply for jobs;
7.   Once logged in, click the Online Help tab for support if needed.

For queries/support contact eRecruitmentSupport@sita.co.za

 CV`s sent to the above email addresses will not be considered.

| Closing Date: 09 May 2022 |

| Disclaimer |

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered